



11341 N. Ramsey Road, Hayden, ID 83835  
Phone (208)772-7527 Fax (208)772-7411

A MESSAGE FROM OUR DIRECTOR:

March 16, 2020

In an effort to help continue our district's responsibilities and day-to-day operations, we are limiting public contact. Our office will remain open; however, we ask the public to utilize our online services. These measures are being taken out of an abundance of caution, hoping to help slow the transmission of COVID-19, keeping our community safe and healthy. As we face these very complex and difficult tasks, we ask for your willingness to help identify and resolve issues, and we ask for your partnership and your empathy as we work to serve our community in this time of need.

This situation continues to change daily, and we will continue to monitor the latest updates and consult with public health authorities. We do not take this decision to limit the public lightly. The outbreak remains a rapidly changing situation and our approach could change at a moment's notice. Our staff is available by phone at 208-772-7527 and by email at [info@lakeshwy.com](mailto:info@lakeshwy.com). Should you need to visit us in person, please contact us first to discuss and schedule an appointment.

Please remember to follow the advice of health professionals: stay at home if you feel sick and call your health care provider if you have symptoms consistent with COVID-19.

Thank you,

A handwritten signature in black ink that reads "Eric W. Shanley". The signature is written in a cursive, flowing style.

Eric W. Shanley  
Director of Highways  
Lakes Highway District